Criteria	Essential	Desirable
Education & Training	<ul> <li>Educated to A level or equivalent, including professional qualifications where appropriate.</li> <li>Willingness to study for ILCA and undertake training relevant to work.</li> </ul>	<ul> <li>Educated to degree level or equivalent.</li> <li>Qualified Clerk status, or willingness to study for CiLCA</li> </ul>
Skills & Knowledge	<ul> <li>Excellent written and oral communication skills.</li> <li>Implementation and operation of effective accounting systems, including bookkeeping, cash management, VAT, payments, online banking, petty cash.</li> <li>Excellent financial experience and commercial awareness.</li> <li>Good analytical skills.</li> <li>General administration skills.</li> <li>Effective prioritisation skills.</li> <li>Ability to manage and implement change diplomatically.</li> <li>Managing meetings within council guidelines and agendas.</li> <li>Ability to communicate complex and potentially contentious issues to a range of people.</li> <li>Ability to anticipate future needs as well as deliver on current priorities.</li> <li>Good use of IT and office software including Microsoft Outlook, Word, Excel, Teams, Zoom, internet, networks, shared drives and document management</li> <li>Ability to build effective working relationships with Members of council, staff, public and a range of stakeholders.</li> </ul>	<ul> <li>Theoretical and/or practical knowledge of the statutory duties of a local council.</li> <li>Theoretical and/or practical knowledge of local authority Planning.</li> <li>Theoretical and/or practical knowledge of the financial procedures of a local council.</li> <li>Knowledge of civic protocols.</li> <li>Website maintenance.</li> <li>Social media management.</li> <li>Mailchimp, Survey monkey or similar.</li> </ul>
Experience	<ul> <li>Procurement of resources and services within predetermined budgets.</li> <li>Effective budget management</li> <li>Implementing solutions to administrative challenges using IT where appropriate.</li> <li>Managing activities within pre-agreed timescales and deadlines.</li> <li>Coordinating staff and resources.</li> <li>Experience of working with the public.</li> <li>Independent decision making, applying judgement as to when to refer decisions.</li> <li>Ability to plan own workload</li> </ul>	Previous experience in town/parish/district/county councils.